IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:) Group Art Unit: 2195
Andrew D. Flockhart	Confirmation No.: 9237
Serial No.: 10/673,118) Examiner: Eric Charles Wai
Filed: September 26, 2003)
Atty. File No.: 4366-106) INFORMATION DISCLOSURE
Entitled: "Method and Apparatus for Load) <u>STATEMENT</u>
Balancing Work on a Network of Servers Based) Electronically Submitted
on the Probability of Being Serviced Within a	
Service Time Goal"	
Commissioner for Patents P.O. Box 1450	
Alexandria, VA 22313-1450	
Dear Sir:	
The references cited on attached Form PTC	0-1449 are being called to the attention
of the Examiner.	
Copies of the cited non-patent and/or foreign Copies of the cited U.S. patents and/or paten	
Copies of the cited U.S. patents/patent application publications are not enclosed in	
accordance with 37 C.F.R. § 1.98(a).	
Copies of the cited references are not en	closed, in accordance with 37 C.F.R.
§ 1.98(d), because the references were cited by or submitted to the U.S. Patent and	
Trademark Office in prior application Serial No	filed,
which is relied upon for an earlier filing date under	35 U.S.C. § 120.
To the best of applicants' belief, the pertine	ence of the foreign-language references
are believed to be summarized in the attached Engli	sh abstracts and in the figures, although
applicants do not necessarily vouch for the accuracy	of the translation.
Examiner's attention is drawn to the following related applications:	
Serial Nofiled	(Attorney's Ref. No)
Serial Nofiled	(Attorney's Ref. No)
Other:	

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

Date: May 25, 2010

Respectfully submitted,

SHERIDAN ROSS P.C.

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